

# The Complete Guide to Soft Serve Machine Hire

Johannesburg, Sandton and Randburg

## About this guide

Soft serve hire planning - mix options, serving counts, cone quantities, setup space and tips for Sandton and Randburg venues.

## Areas we serve

Johannesburg | Sandton | Randburg | Fourways | Midrand | Roodepoort |  
Bryanston | Rosebank | Northcliff | Bedfordview

**[pandapartyhire.co.za](http://pandapartyhire.co.za)**

087 802 0119 | [sales@pandapartyhire.co.za](mailto:sales@pandapartyhire.co.za)

Delivered, set up and collected for you. No cleaning required.

## Welcome

Ice cream parties are the best kind of parties! Hire a soft serve machine and serve creamy swirls into eager little hands, with laughter around the table and that gorgeous summer feeling. Panda Party Hire delivers soft serve machine hire to Johannesburg, Sandton, Randburg and nearby.

Birthdays, weddings, school celebrations and sunny weekend parties all shine a little brighter with soft serve machine hire. Professional equipment and mix included, without the cost of owning your own machine.

We deliver, set up and collect. No deep cleaning nozzles or fiddly parts after a long day. Our soft serve machines are well maintained, serviced between hires, and arrive with mix, cones and serviettes in your package.

We test the soft serve machine on site with you before your guests arrive and show you how to use it step by step. Ask us anything. If you can press a button and pull a handle, you can serve soft serve. Very easy, every single time.

Count on Panda Party Hire to be punctual and prepared. Choose Soft Serve Starter, Soft Serve Party or Soft Serve Big Bash below, or get a quote. Let the swirls begin!

## Hire packages

Choose the package that fits your guest numbers. All packages include delivery guidance, on-site test and tutorial, and collection when your hire ends.

### Soft Serve Starter (40 servings) - R 1 650

**Includes:**

- Tabletop soft serve machine (single flavour)
- 1 x 2.5L soft serve mix - vanilla, chocolate or strawberry
- 40 wafer cones
- 40 serviettes
- Full-day hire

**Optional extras:**

- Allow around 30 minutes freeze time before serving
- Extra 2.5L mix bag - R 200
- Toppings & sauces - ask when booking
- Additional hire day - R 950

### Soft Serve Party (80 servings) - R 1 900

**Includes:**

- Tabletop soft serve machine (single flavour)
- 2 x 2.5L soft serve mix - choose your flavours
- 80 wafer cones
- 80 serviettes
- Full-day hire

**Optional extras:**

Extra 2.5L mix bag - R 200  
Sprinkles, sauces & dips - ask when booking  
Additional hire day - R 950

### Soft Serve Big Bash (120 servings) - R 2 200

**Includes:**

Tabletop soft serve machine (single flavour)  
3 x 2.5L soft serve mix - choose your flavours  
120 wafer cones  
120 serviettes  
Full-day hire

**Optional extras:**

Sundae bar toppings - ask when booking  
Extra 2.5L mix bag - R 200  
Additional hire day - R 950

## Mixes and toppings

Vanilla, chocolate and strawberry mixes available, with toppings on request.

Vanilla  
Chocolate  
Strawberry  
Sprinkles  
Chocolate sauce  
Caramel sauce  
Cones  
Serviettes

## Hire extras

### Delivery and collection

We deliver, set up and collect across Johannesburg, Sandton and Randburg.

### Extra cones

30 extra wafer cones for R 80.

### Extra mix

2.5L extra soft serve mix for R 200.

## How to prepare for the day

Soft serve needs a stable spot and a short freeze window before the first cone. Here is how to get ready.

### **Strong sturdy table**

Use a solid table that will not tip. The machine vibrates slightly while running.

### **Allow freeze time**

Give the mix around 30 minutes to reach serving temperature after we set up and switch on.

### **Shade outdoors**

Hot sun softens ice cream faster. A covered patio or indoor kitchen works best in summer.

### **Cone station space**

Clear counter room beside the machine for cones, serviettes and any toppings you are adding.

### **Power nearby**

A plug point within easy reach of the serving table is essential.

### **Wipe spills quickly**

Soft serve drips happen. Keep a cloth handy so floors stay safe for little feet.

## **Why hire Soft Serve Machine?**

### **Always a hit**

Creamy swirls of ice cream delight guests of every age.

### **Self-serve station**

Cones, cups and mix included - guests serve themselves.

### **Toppings available**

Add sprinkles and sauces for a full dessert experience.

### **Memorable treat**

Perfect centrepiece for birthdays, weddings and summer parties.

## **Popular events**

Birthday parties, Weddings, School events, Corporate functions, Baby showers, Engagement parties, Sports club days, Summer festivals.

## **Delivery areas**

We hire across Johannesburg, Sandton, Randburg and surrounding Gauteng suburbs. Delivery and collection fees depend on your venue address. Tell us your location when you request a quote.

Johannesburg  
Sandton  
Randburg  
Fourways

Midrand  
Roodepoort  
Bryanston  
Rosebank  
Northcliff  
Bedfordview

## How booking works

1. Request a quote with your date, venue address and guest numbers.
2. Choose the hire package that suits your event, with extras if needed.
3. Confirm your date and receive booking details before delivery day.
4. We deliver, set up and test the equipment with you on site.
5. Enjoy your event while guests make the most of the hire.
6. We collect afterwards. No deep cleaning required from you.

## Safety information

Soft serve machines are refrigerated dispensing units. Keep the machine upright, floors dry and children supervised for safe ice cream fun.

### Essential safety rules

- Keep the machine upright and on a stable surface at all times.
- Supervise children around the dispensing area.
- Clean spills immediately to prevent slipping.
- Do not tamper with internal components. Contact us if issues arise.
- Allow any brief defrost cycle if instructed before serving.

### Food hygiene

- Use clean hands or gloves when handling cones and toppings.
- Keep toppings covered and away from insects outdoors.
- Do not return dropped cones or spilled mix to the machine.
- Serve within the hire period and follow any temperature guidance on delivery.

### Slips and mess

Soft serve drips are normal. Wipe the floor and serving area regularly, especially where children are serving themselves.

### Electrical safety

- Keep cables away from the dispensing area and foot traffic.
- Do not operate in rain or on wet surfaces.
- Switch off before moving the machine.

## Weather policy and instructions

Soft serve depends on consistent cooling. Heat, sun and power interruptions affect

texture, so placement and weather planning matter as much as for any food machine hire.

### **Ideal conditions**

Air-conditioned halls and shaded covered patios work well. The machine should stay upright, cool and away from direct heat sources.

- Indoor venue or fully sheltered outdoor area
- Stable power - tell us if your venue has limited outlets
- Flat floor - do not place on slopes or soft grass without a firm platform
- Serving zone away from bouncing castles or sports where cones may be knocked over

### **Heat and direct sunlight**

Johannesburg summer sun can warm the cabinet and soften product faster than usual, especially during long outdoor serve windows.

- Keep the machine in shade for outdoor weddings and parties
- Limit lid open time during peak heat
- Follow any defrost or restart instructions given on delivery
- Pause serving if product looks melted or unusually soft - contact us for guidance

### **Rain and wet weather**

Do not operate in rain or on wet grass where moisture can reach plugs and leads. If weather breaks during an outdoor event, switch off, cover the machine and move it under cover when safe.

- Have a marquee, garage or indoor room as backup
- Notify us early if forecasts show all-day rain so we can discuss timing or reschedule

### **Collection and food safety**

If severe weather forces early shutdown, keep the machine switched off and doors closed until collection. We understand Johannesburg weather - reach out and we will work with you fairly.

Contact us as early as possible when weather may affect your hire. Your booking confirmation includes phone and message details for the day. We prioritise safe use of equipment and fair solutions for Johannesburg, Sandton and Randburg events.

## **Frequently asked questions**

### **Q: How does soft serve machine hire work?**

Choose Soft Serve Starter, Soft Serve Party or Soft Serve Big Bash. We deliver the tabletop machine with mix, cones and serviettes, test it with you on site, and collect at the end of your hire.

### **Q: What is included in each soft serve package?**

The soft serve machine, soft serve mix, wafer cones, serviettes and full day hire.  
Soft Serve Starter from R 1 650, Soft Serve Party from R 1 900, Soft Serve Big Bash from R 2 200.

### **Q: How long before the soft serve is ready?**

Allow around 30 minutes after setup for the mix to freeze to serving consistency. We

recommend having it running before guests arrive.

**Q: Which flavours are available?**

Vanilla, chocolate and strawberry are our most popular mixes. Choose one flavour per machine or tell us your preference when you book.

**Q: Can I add toppings or a sundae bar?**

Yes! Sprinkles, chocolate sauce, caramel and sundae bar toppings are available on request. Ask when you book.

**Q: Is the soft serve machine easy to use?**

Very easy. We demonstrate on delivery. Pull the handle, swirl into a cone, and serve. Our team is on hand if you need help.

**Q: Do I need to clean the machine?**

No. We collect the machine at the end of your hire day.

**Q: Does it need electricity?**

Yes. A standard power outlet close to the serving area is needed.

**Q: Can I use it outdoors?**

Yes in shade on a stable table. Hot direct sun affects consistency, so a covered patio works beautifully.

**Q: What if I need more cones or mix?**

Extra 2.5L mix bags are R 200. Let us know your guest count when booking and we will size your pack correctly.

**Q: Which areas do you deliver to?**

Johannesburg, Sandton, Randburg and surrounding areas.

**Q: How do I book?**

Select your package above or contact us with your date, venue and how many guests you are feeding.

## Equipment care on the day

We deliver clean, tested equipment and show you how to use it safely.

You do not need to deep clean or service the machine during hire.

Contact us on the day if anything does not work as expected.

Keep equipment in the agreed setup area ready for collection.

Switch off and secure equipment if weather makes use unsafe.

## Often booked together

Customers often pair soft serve machine hire with: Candy Floss Machine, Slush Machine, Popcorn Machine. Ask us about combo bookings when you quote.

# Ready to book?

We deliver, set up, test with you and collect afterwards.

## **Get a quote**

Visit [pandapartyhire.co.za](http://pandapartyhire.co.za) and use our online quote form, or contact us directly with your date, venue address and guest numbers.

## **Contact details**

Phone: 087 802 0119

Email: [sales@pandapartyhire.co.za](mailto:sales@pandapartyhire.co.za)

Website: [pandapartyhire.co.za](http://pandapartyhire.co.za)

WhatsApp: available on our contact page

## **What to tell us when you book**

Event date and preferred delivery time

Venue address and access notes (gates, stairs, parking)

Package choice and any extras you need

Expected guest numbers and whether the event is indoors or outdoors

Power point locations if you know them

## **On delivery day**

Our team arrives with clean, tested equipment. We set up, run an on-site test and give you a quick tutorial. You enjoy your event. We collect when your hire ends. You do not need to deep clean the machine or equipment.